Sightview software

# 2024 Real World Test Results
# myCare Portal 4.0

Sightview software

## Revision History

The Revision History table below provides a record of all revisions made to this document throughout its life cycle. Updates are tracked by date the revisions were made, the version number, a brief description of the changes made and reason, as well as the name of the reviser and the approver.

| Effective Date | Version # | Change Description/ Reason | Created/Revised by | Reviewed by | Approved by |
|---|---|---|---|---|---|
| 01/08/2025 | 2024 | 2024 Report | Lora Woltz | Lora Woltz | Lora Woltz |
| 02/25/2025 | 2024 | Revised to include num/denom metric | Lora Woltz | Lora Woltz | Lora Woltz |
| | | | | | |

Sightview software

# Table of Content

# Product Information

| Product Information | |
|---|---|
| Plan Report ID Number: (ONC-ACB use only) | 2024RWTP_MCPv4 |
| Developer Name | Sightview EHR Holdings, LLC |
| Product Name | myCare Portal |
| Version Number(s) | 4.0 |
| Certified Health IT | ONC Certification Criteria for Health IT |
| Product List (CHPL) ID(s) | 15.04.04.2998.myCa.04.02.1.221220 |
| Developer Real World Testing Page URL | https://sightview.com/about-sightview/onc-certification/ |

# Introduction

This report describes the steps and results of Real World Testing for the following Sightview Software, LLC CEHRT software platform for calendar year 2024

| Platform | Version | Criterion to be Tested |
|---|---|---|
| myCare Portal | 4.0 | (e)(1), (g)(7), (g)(9) |

Note: 170.315(b)(1) Electronic Health Information Export was certified 12/20/2023 and therefore was not included in the 2024 test plan and was not subject to testing during the 2024 calendar year.

# Standards Updates and USCDI

Both required and voluntary standards updates must be addressed in the Real-World Testing plan, including SVAP (Standards Version Advancement Process) and USCDI (United States Core Data for Interoperability). Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made.

[ ] Yes, I have products certified with voluntary SVAP or USCDI standards.

[X ] No, none of my products include these voluntary standards

| | |
|---|---|
| Standard (and version) | All Standards included in C-CDA R2.1 |
| Health IT Module CHPL ID | 15.04.04.2998.myCa.04.02.1.221220 |
| Health IT Module Product ID | Not Applicable |
| Method used for standard update | Minimum Standard Code Sets |
| Date of ONC-ACB notification | Not Applicable |
| Date of customer notification (SVAP only) | Not Applicable |
| Conformance measure | **170.315(e)(1) View Download and Transmit** |
| USCDI-updated certification criteria (and USCDI version) | None |

| | |
|---|---|
| Standard (and version) | All Standards included in C-CDA R2.1 |
| Updated certification criteria and associated product | None |
| Health IT Module CHPL ID | 15.04.04.2998.myCa.04.02.1.221220 |
| Health IT Module Product ID | Not Applicable |
| Method used for standard update | Minimum Standard Code Sets |
| Date of ONC-ACB notification | Not Applicable |
| Date of customer notification (SVAP only) | Not Applicable |
| Conformance measure | **170.315(g)(7) Application Access – Patient Selection** |
| USCDI-updated certification criteria (and USCDI version) | None |

| | |
|---|---|
| Standard (and version) | All Standards included in C-CDA R2.1 |
| Updated certification criteria and associated product | None |
| Health IT Module CHPL ID | 15.04.04.2998.myCa.04.02.1.221220 |
| Health IT Module Product ID | Not Applicable |
| Method used for standard update | Minimum Standard Code Sets |
| Date of ONC-ACB notification | Not Applicable |
| Date of customer notification (SVAP only) | Not Applicable |
| Conformance measure | **170.315(g)(9) Application Access – All Data Request** |
| USCDI-updated certification criteria (and USCDI version) | None |

# Care Settings

All Sightview Software, LLC CEHRT platforms are considered to be an **Ambulatory Specialty Care Practice** type care setting for use in ophthalmology practices.

# Changes to Plan

This section documents any deviations from the previously submitted 2024 real world test plan on file.

- No Deviations from the submitted 2024 test plan are noted

# Summary of Test Method

This section describes the test methodology used to complete real world testing. Test documentation types are anticipated to include:

- Test Plans Document
- Test Case Documents
- Test Results Matrix Template
- Non-conformity logs

Every requirement must have a minimum of one test case. It is likely that each requirement will have more than one test case in order to fully evaluate possible workflow variations and outcomes. Actual results will be listed as Pass or Fail. A description of events will be included when a test case fails. Use of synthetic data will be declared, where appropriate.

To retain the privacy of the participating clients, a generic identifier will be used to reference any test result information that may be specific to a client.

# Test Results

170.315(b)(1) Transitions of Care

| | | | |
|---|---|---|---|
| Health IT Module: | myCare Portal | Version: | 4.0 |
| Regulation Text Citation | 170.315(e)(1) | Criterion Description: | **View, Download and Transmit** |
| **Date Range From:** | 01/01/2024 | **Date Range To:** | 12/31/2024 |
| Test Case Description | CCDA is available in human readable format on the portal | | |
| Relied Upon Software | Sightview Software EHR | Relied Upon Software Role | Provide Health Summary Data |

| **Data Analysis – Number of times a user successfully sent a CCDA electronically to the intended recipient.** | | | | | |
|---|---|---|---|---|---|
| **Test source** | **Client** | **Test Source Description** | **Total # of Sent CCDA to Portal** | **Total # of actual Viewed** | **Synthetic Data Used?** |
| Global Portal Database | 164 clients | Frequency of View Utilization | 720752 | 8166 | No |

**Non-Conformities**

| Non-Conformity Description | Expected Results | Mitigation Strategy | Retest Date | Retest Result (Pass / Fail) |
|---|---|---|---|---|
| non found | | | | |

Notes: Test report compiled for full CY 2024. Actual view rate is not in Sightview control as view action is voluntary to the patient. Performs as expected.

| | | | | | |
|---|---|---|---|---|---|
| Tested by: | HISP/LW | Approved By | LW | Date: | 01/13/2025 |

170.315(b)(2) Clinical Information Reconciliation and Incorporation

| | | | |
|---|---|---|---|
| Health IT Module: | myCare Portal | Version: | 4.0 |
| Regulation Text Citation | 170.315(g)(7),(9) | Criterion Description: | **Application Access** |
| **Date Range From:** | 01/01/2024 | **Date Range To:** | 12/31/2024 |
| Test Case Description | Performance will pertain to token creation and the ability of the API to pull all category data for the chosen date or date range. | | |
| Relied Upon Software | Sightview Software EHR | Relied Upon Software Role | Provide Health Summary Data |

**Data Analysis – CEHRT is able to create an active token for a unique patient and then access the PHI data for all categories through the API.**
**The API feature is not normally used in day-to-day practice. It is permissible to perform the workflow to initiate the API call for the purposes of demonstrating functionality for the use of RWT.**

| Test source | Client | Test Source Description | Total # of API token calls (natural) | Total API calls tested (synthetic test data) | Total API calls successfully generated and ETT validated (synthetic test data) | Able to perform | Pass / Fail | Synthetic Data Used? |
|---|---|---|---|---|---|---|---|---|
| Review of System | N/A | Demonstrate ability to perform API token creation and All Data Request - EHR provided Test Patient data assigned portal credentials. | 0 | 5 | 5 | Yes – 5/5<br><br>Tested using synthetic patient data provided by EHR. Test UN/PW assigned to the demo patients. CCDA generated for each test instance and processed w/ ETT validator | Pass | yes |

**Non-Conformities**

| Non-Conformity Description | Expected Results | Mitigation Strategy | Retest Date | Retest Result (Pass / Fail) |
|---|---|---|---|---|
| non found | | | | |

Notes:

API Functionality was not used by Sightview Software, LLC clients during the 2024 performance year.

| | | | | | |
|---|---|---|---|---|---|
| Tested by: | Dev/LW | Approved By | LW | Date: | 01/31/2025 |